

12 August 2014

Hi Graham

I just wanted to thank you again for coming to Australia and being an important part of our National Conference. Many people in the audience would have been touched by your story, knowing or having and experiencing something very personal to them, close relatives, their friends and neighbours in their lives. Your message would have been so deeply meaningful to them.

As you said, signing your books is a wonderful way to connect with these people and from the length of the line, you had a very uplifting impact. Well done Graham, your words are important and I know you take every opportunity to connect with people and share your story in the hope that it will provide support and encouragement to others, who perhaps have continued to hide and mask their everyday pain.

As I write this email to you I am listening to your beautiful daughters they are very special and as a parent, totally appreciate how proud you are of them. And indeed how lovely it was that Keith Potger of the Seekers came to be part of the audience for your presentation. Such a lovely acknowledgement of support.

By now you will have an advanced understanding of the Job Services industry, and I am sure when you return to England you will notice more in relation to the unemployed, the different programs and the politics surrounding the industry in the UK.

NESA was fortunate to be at the front of the Exposure Draft and received lots of news coverage on Monday night, so from that perspective, it was exceptionally good timing. Anyway...I wish you a lovely last winter day in mild Melbourne today. My thoughts will be with you as you board your flight tomorrow for the long haul back to the UK.

Again, on behalf of Sally, the NESA team, thank you Graham for being prepared to join us at our 15th National Conference.

Warm wishes

Carole
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